

Crematorium Compliance Scheme Consultation Questions

We would welcome responses to the following questions which you will be able to provide through an online questionnaire, a link for which will be emailed to you following this launch event.

- Q1 The first section of the compliance inspection scheme deals with administration. Do you think there are any areas of administration that the inspection should focus on?

- Q2 Are there any areas of administration you feel we have left out?

- Q3 Do you have any examples of best practice that could be used as a baseline for the inspections?

- Q4 The second section of the compliance inspection scheme deals with the ceremony facilities. Do you think there are any areas of the ceremony facilities that the inspection should focus on?

- Q5 Are there any areas of the ceremony facilities you feel we have left out?

- Q6 Do you have any examples of best practice that could be used as a baseline for the inspections?

- Q7 The third section of the compliance inspection scheme deals with the cremation facilities. Do you think there are any areas of the cremation facilities that the inspection should focus on?

- Q8 Are there any areas relating to the cremation facilities you feel we have left out?

- Q9 Do you have any examples of best practice that could be used as a baseline for the inspections?

- Q10 The fourth section of the compliance inspection scheme deals with the crematorium grounds and memorialisation. Do you think there are any areas relating to the crematorium grounds and memorialisation that the inspection should focus on?

- Q11 Are there any areas of crematorium and grounds maintenance you feel we have left out?
- Q12 Do you have any examples of best practice that could be used as a baseline for the inspections?
- Q13 The fifth section of the compliance inspection scheme deals with services and staff. Do you think there are any areas relating to services and staff that the inspection should focus on?
- Q14 Are there any areas relating to services and staff you feel we have left out?
- Q15 Do you have any examples of best practice that could be used as a baseline for the inspections?
- Q16 The sixth section of the compliance inspection scheme deals with premises and facilities. Do you think there are any areas of premises and facilities that the inspection should focus on?
- Q17 Are there any areas relating to premises and facilities you feel we have left out?
- Q18 Do you have any examples of best practice that could be used as a baseline for the inspections?
- Q19 Do you feel we have left any areas out? If so, what additional areas would you like to be included within the compliance inspection scheme?
- Q20 How frequently do you think inspections should be carried out?
- Q21 Moving forward, do you think the results of the inspections should be published online?
- Q22 Do you think the inspections should be managed by a board including individuals independent to the crematorium owners?
- Q23 Do you agree that, where shortcomings are discovered by the inspector, the initial action should be to seek service improvement?

- Q24 Do you agree that, where shortcomings are discovered by the inspector and no action is taken to remedy them, sanctions should be taken against the crematorium? What sanctions do you think should be taken?
- Q25 We elected to remove Environmental Health and HSE requirements from the Crematorium Compliance inspection, as these are addressed in other formats. Do you agree with this approach, and if not, why not?
- Q26 Do you believe there would be any benefit in cremation authorities carrying out an annual self-assessment questionnaire in-between scheduled visits from an inspector?
- Q27 Do you think that we should send the Crematorium Compliance form to the crematoria prior to the visit, or make the expectations clear (for example, published online)? Please elaborate on the reasons for your answer.
- Q28 Do you believe we should include some form of measurement criteria – e.g. a ‘star’ rating? Please elaborate on the reasons for your answer.
- Q29 Our initial view on a Cemetery Compliance Scheme is that a self-assessment scheme would be more achievable – do you agree with this? Please elaborate on the reasons for your answer.